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# Example of District Service Manager Job Description

Our growing company is searching for experienced candidates for the position of district service manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for district service manager

* Provide support and guidance to the regional team demonstrating integrity and professionalism
* Manage the day-to-day activities of the district, optimizing resources, managing individual development and providing formal and informal feedback
* Ensure customer satisfaction is a priority and maintained at industry top level according to proscribed guidelines and as measured through Net Promoter Score
* Ensure the timely issuance of timecards and expense reports
* Perform routine inventory checks for relevancy and accuracy
* Provide pre and post sales support
* Front End store teams
* Is a clear advocate for the customer (internal and external) and a steward for the company
* Experienced with managing and resolving high-pressure customer issues, including product performance issues and Technical Escalations
* Excellent follow-up skills to ensure we exceed customer expectations, and close all outstanding issues

## Qualifications for district service manager

* Ability to travel 50% - 75% of the time and/or relocate
* Previous Rental House experience and Aftermarket Service
* Leadership skills are essential
* Profit & Loss experience is critical
* A strategic business mindset is important
* Requires strong analytical skills, ability to monitor parts and labor sales to assure that goals are achieved in your district