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# Example of Director, Quality Control Job Description

Our innovative and growing company is looking to fill the role of director, quality control. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for director, quality control

* Work with an impartial/independent Quality Control Review Department to arrive at correct conclusions to accounting and audit issues
* Educate staff on accounting issues, CPE, new pronouncements, and other technical areas
* The establishment, documentation, oversight and management for Residential Loan Quality Control including all protocols, procedures and validation routines and record-keeping
* The maintenance and updating of the Residential Underwriting Guidelines and Policy to assure conformity with all appropriate regulatory and GSE guidance or requirements
* The ability to clearly and concisely communicate guideline changes to all affected parties and establish implementation validation methods and measurement
* Credit Policy maintenance and updating, including the management of version control and meeting submission and approval deadlines
* Interaction with and reporting to related Committee’s, Senior Management, auditors, legal, Compliance and regulators regarding activities within the area’s scope
* Review operational changes and requirements to insure adequate inspection oversight
* Leads the Quality Management Control team to improve processes and the quality of the outcomes by eliminating/reducing defects and ensuring the proper controls are in place to meet Company, Customer and Regulatory requirements while fostering a culture of quality in everything that we do
* Lead a team of Quality Engineers, Quality Control inspectors, Quality Assurance Pharmacists, and a Quality Manager that will identify, initiate, lead/support projects across OptumRx and in the fulfillment centers to reduce waste and improve safety, quality, service, and productivity

## Qualifications for director, quality control

* Experience working with release management, configuration management and continuous integration framework and tools
* Excellent data, analytical and process modeling skills
* Experience in managing onsite/offshore resource model
* Experience or working knowledge of eCommerce, retail, customer service, order management/fulfillment processes and mobile commerce
* Excellent grasp on infrastructure topology for an eCommerce platform (both 4 wall datacenter and cloud hosting like AWS)
* Experience working with eCommerce skills like J2EE (Jboss preferable),ATG ,RESTFUL web services, Web 2.0 concepts, HTML 5, JavaScript, CSS, JSP, Perl, python, curl, shell scripts