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# Example of Development Support Job Description

Our innovative and growing company is searching for experienced candidates for the position of development support. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for development support

* Assist our L1 team Implement business as usual change requests
* Knowledge transfer and education of clients, peers and service providers organization
* Business and system requirements analysis / Specifications
* Coordination with external stakeholders, mainly CIB ITO ALMT IT for releasing and testing of applications and ITP for infrastructure IST / UAT management
* Production implementation and post-production support
* Business and Technical documentation
* A background in CS, probably a degree and relevant Engineering experience
* An aptitude for tackling hard problems and creating clean code (we’re mostly C++ 11)
* A passion for learning and working on the cutting-edge of technology
* Competitive compensation (we’re a $1B pre-IPO company with our HQ in Silicon Valley)

## Qualifications for development support

* Proficiency with Excel, PowerPoint and Google Docs
* Bachelor’s Degree in business, marketing, or related field encouraged, but not required
* Viewed as Subject Matter Expert (SME)
* At least 10% of travel required
* BS degree in technical/engineering discipline (Polymer Engineering, Mechanical Engineering, Polymer Science, Chemistry, etc)
* Proficient in the use of statistical and process oriented tools associated with Kaizen, LEAN, FMEA