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# Example of Developer Support Engineer Job Description

Our company is searching for experienced candidates for the position of developer support engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for developer support engineer

* Helping our partners to scale system environments meeting dynamic business demands (operating systems, databases, versioning systems, integrations tools, interface solutions, reporting tools)
* Investigating and solving software or infrastructure non-standard issues (problem management / root cause analysis)
* Innovate and optimizes processes and methods within the domain to meet system or user requirements and develop new functionality
* Develops business/technical critical know-how within area of expertise for the function and is familiar with opinion leaders in the field
* Operational Support Software Development Duties and Responsibilities
* Co-writing and managing your annual work and planning through an annual
* Data consistency check
* Plan PROD release activities and coordinate implementation with infrastructure teams according to the schedule
* Maintain environments configurations (hardware, software)
* Contribution to incidents knowledge base

## Qualifications for developer support engineer

* Higher degree in a relevant field
* Expertise with SQL and .NET
* Bachelor’s Degree in Engineering or Computer Science with at least 4 years of relevant experience in software development and support
* Strong knowledge & experience in JavaScript, JS Frameworks and web technologies (HTTP/S, HTML, CSS ) is a must
* Web development background is required
* Prior experience in Product/Application Support is preferred