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# Example of Desktop Engineering Job Description

Our company is growing rapidly and is looking for a desktop engineering. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for desktop engineering

* Prepares, tests and releases software application and security updates to production using Microsoft SCCM
* Troubleshoot and resolve issues of testers during disaster recovery testing
* Provide feedback, document workflow deficiencies, and process improvements
* Provide written documentation of problems
* Resolve advanced level PC problems such as incompatibility with software and operating systems, required changes in registry settings, changes or compatibility issues with the virtual desktop
* Build and test all OCC desktop images and write related documentation
* May provide dedicated PC support for departments and special projects or software installations that require desktop utilization
* Manage and administer a mixed platform client system environment (Mac OS X, Windows, )
* Daily communication with cross-functional teams
* Performs application patching of desktop/laptop/tablet software such as, for example, Adobe Reader using Absolute Manage or other tools as appropriate

## Qualifications for desktop engineering

* Excellent technical skills and experience gained from working within complex Desktop infrastructure projects
* Good working knowledge of PowerShell to automate complex and repetitive operations for L1 and L2 support teams
* Experience of security technologies and strategies, including the use of web and email content filtering, public key infrastructure, drive encryption, patch management and AV best practices
* Working knowledge of O365, Skype for Business and OneDrive for client devices
* Knowledge of MDM technologies and how these are used to manage corporate devices and BYOD
* Good knowledge of BYOD strategies and deployment approaches that ensure corporate data remains secure and devices are compliant with company standards