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# Example of Desktop Engineering Job Description

Our company is looking to fill the role of desktop engineering. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for desktop engineering

* Configure CPU and memory for physical and virtual desktops as required
* Provide support per request from various constituencies Coordinate and communicate with impacted areas
* Install software and upgrade on workstations and Manage software licensing
* Troubleshoot all computer hardware and software problems escalated from the Help Desk
* Provide patch updates to remediate client device security vulnerabilities
* Maintain scripts to complete simple repetitive system administrative tasks
* Perform system installations, operating system patching, and maintenance
* Resolve and close ServiceNow service requests
* Perform preliminary testing of the installed applications
* Assist in design of or design and implementation of the strategic leading edge desktop environment

## Qualifications for desktop engineering

* Strong understanding of JPMC Global Technology Infrastructure (GTI) teams and ability to navigate the processes within the bank
* Demonstrable experience of delivering a global Windows 10 desktop platform, including management of corporate images and adherence to security standards
* Advanced knowledge of application delivery including packaging of MSI files and virtualization tools such as App-V
* Experience supporting regional office locations, including on-premise and cloud based file serving
* Experience of cloud platforms such as Microsoft Azure or AWS, in particular for Desktop-as-a-Service (DaaS)
* Experience of integrating large heterogeneous environments that include Windows and OS X file systems, desktops, laptops and mobile devices