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# Example of Desktop Engineering Job Description

Our innovative and growing company is looking for a desktop engineering. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for desktop engineering

* Monitor, plan, and coordinate the distribution of client / server software and patching using Microsoft System Center Configuration Manager (SCCM)
* Provides technical leadership and oversight of theengineering and operationsteam, and related vendors
* Provide strong technical leadership for both virtualization, desktopas a service,and desktop operating environment technologies
* Partner with line of business partners to understand application needs, associate experience issues, and educate them on virtualization/desktop as a service,OS, and Browser strategies, providing necessary operational metrics
* Driveimprovementsin enterprise virtualization and desktop systems through proofs of concept, R&D, platform/vendor selection and implementation
* Ability to support negotiations on scope of work handle work with outside vendors /integrators
* Partnerwith otherinternal or supplier teams as needed
* Establish and maintain a positive client relationship
* Responsible for meeting all defined account metrics and objectives
* Act as a point of contact for client escalations and responsibility for driving resolution

## Qualifications for desktop engineering

* Experience with virtualization technologies, virtual desktop, thin client desired
* Good communication skills & team player, ability to co-ordinate well within local/global teams within same function cross functional teams, Works under general supervision
* Bachelor's degree or equivalent education, training, and experience from which comparable skills, abilities, and knowledge was acquired
* Five years of relevant experience in help desk management, project management, desktop support and customer communications
* Excellent organizational skills, management of own time and team, and respect for the time of others
* Demonstrated ability to envision Global approaches to IT services and to develop and implement effective plans for service delivery