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# Example of Database Support Job Description

Our innovative and growing company is hiring for a database support. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for database support

* Translation of area/division goals into performance objectives
* Delivery Management including oversight for project planning, resource identification and scheduling, control of costs and relationship management
* Support Delivery Leadership during critical customer escalations
* Participation in development and execution of Support Delivery Innovation initiatives
* Accountability for Operational Performance
* Execution of Organizational change/management initiatives
* Solution delivery coordination with other lines of businesses Support, Consulting, and Product Development
* Support after-hours critical incidents by troubleshooting and/or working with other internal or external teams to drive issues to resolution
* Create needed scripts for data-gather and analysis for production issues
* Slave Upgrades - Supports new and existing DPV upgrades and releases

## Qualifications for database support

* Software installation and testing
* Experience in the IT industry with preference for Database Administration production support services, occasionally involving some intermediate-level Project manager involvement, as well
* Experience in the IT industry with preference to the Telecom vertical
* The ideal candidate will be able to work independently with minimal day-to-day guidance, is able to pull together various groups within CGI and facilitate solutions to problems, and is able to champion client issues within a large CGI IT operations group
* A good, mid-level understanding of how networks, data centers, storage, databases, applications and servers work together as an integrated IT environment that enables the client to conduct their business
* Ability to understand technical documents that describe either existing or proposed IT scenarios for the client