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# Example of Database Support Job Description

Our innovative and growing company is hiring for a database support. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for database support

* Some major database working knowledge (MS SQL, or Oracle)
* Scanning hardware, input device knowledge would be helpful
* Knowledge of ODBC and JDBC, to include the setup and configuration of the Microsoft ODBC manager and Oracle Java JRE/JVM
* TCP/IP working knowledge
* Assist with DBA Team and District reporting
* Customer interface, for our wide variety of customers
* With the team, help generate and provide recommendations into Technical Plans, that leverage new database DBMS features/capabilities and best practices
* Help maintain an effective, healthy and productive relationship with our CGI India DBA team partners
* Provide daily monitoring of incidents and requests with the client to ensure incidents and requests are handled in a timely and proper manner
* Work with CGI Service Delivery groups to improve and streamline ongoing IT service delivery to the client

## Qualifications for database support

* Understanding of Open Database Connectivity concepts
* Project Management - developing or contributing to a plan, looking for interdependencies, executing the plan and following up on tasks required of people outside the department
* Coordinate each GCD update with the business units who supply source data and with the bureau who execute the update
* Experience with online analytics systems such as Omniture, Coremetrics, Webtrends, Google Analytics would be advantageous
* Of hands-on technical working experience with administrating and optimizing
* Ability to train branch personnel to perform the SeaWatch task