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# Example of Customer Quality Engineer Job Description

Our growing company is looking for a customer quality engineer. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for customer quality engineer

* Responsible for preparing and/or approving customer and internally required quality deliverables such as, PPAP, ECN)
* Obtains customer approvals
* Responsible of Green Run analysis and provide support for Warranty analysis activities, including follow up of RMA process until Debit be completed or negated
* Sorting processes control and evaluation
* Leading role in working with the Customer Service Reps, customers and plants
* Monitors direct report’s CSE entries for proper feedback, potential containment costs, and timely closure
* Actively negotiates customer rejections to reduce scorecard and financial impacts
* Participates as a key member of the team in driving improvement at plants based on quality metrics and customer service reports
* Monitors customer systems for formal rejections
* Participates in weekly meetings to address High Cost/Qty issues

## Qualifications for customer quality engineer

* Basic knowledge in catalyst coatings
* A minimum of a Degree in an applicable scientific/engineering or regulatory/quality discipline is required and a minimum of 3 years’ experience years’ experience in a regulated industry (medical device
* University degree mechanical profile, the car/engine
* Knowledge of statistical control
* German and English fluently
* Capacity relational analysis and synthesis