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# Example of Customer Operations Manager Job Description

Our growing company is searching for experienced candidates for the position of customer operations manager. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for customer operations manager

* Great attitude and a collaborative team player
* Experience in store operations ideally in a similar environment
* Acute attention to detail with ability to multi-task and work in a flexible environment
* Is a self-starter / self-directed
* 5+ years’ experience in store operations preferably in a similar role or as an Operations Manager in a store
* Excellent observation and analytical skills
* Intuitive thinker
* Manage the day-to-day service operations of the installation, delivery and deployment of technical resources within a Data Center
* Oversee documentation of issue, action plan and outcome and distribution within area of responsibility
* Build bench strength and lead succession planning for area of responsibility by identifying, developing and promoting high potential talent

## Qualifications for customer operations manager

* Must be able to relocate to Costa Rica
* Must be fully bilingual in Spanish/English and have some basic knowledge of Portuguese
* Five years of progressively more complex and responsible related work experience
* A Bachelors degree in business, marketing or related field or equivalent combination
* Of formal education and directly related experience is required
* Native Japanese, and Business English language ability a must