Downloaded from <https://www.velvetjobs.com/job-descriptions/customer-logistics>

# Example of Customer Logistics Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of customer logistics. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for customer logistics

* Identify expansion opportunities with current customer(s)
* Must be computer literate be able to utilize Microsoft Outlook, Excel and Word
* Work in close partnership with many of our internal departments, such as Market Operations, Sales and Global Supply Chain
* Optimize distributional setups from Order Management/order drop to customers’ shelves while balancing service and cost
* Conduct internal and external reviews and workshop to identify new opportunities for improvements and cost reduction
* Maintain close contact with key customers to assist them in logistical optimization and general satisfaction with our unique partnerships
* Serve as a team player by supporting and developing others through knowledge sharing and embedding yourself as a valuable contributor
* Provide timely updates to customers on shipment status
* Communicate with the Sales Reps to identify account strategies
* Build relationships with the customers

## Qualifications for customer logistics

* Bachelor's degree and/or equivalent experience, preferably in business or logistics
* Ability to work in a collaborative environment and understand the supply chain concepts and teach / influence others
* Bachelor's degree in Operations, Engineering, Logistics or equivalent business related field
* Three (3) years or more of problem solving skills experience, use of formal Root Cause Countermeasure Systems preferred
* Associates degree or 4 years of related experience is required
* Bachelor's degree in business, logistics, supply chain or related field or eight (8) years of related experience