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# Example of Customer Finance Job Description

Our innovative and growing company is searching for experienced candidates for the position of customer finance. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for customer finance

* Guarantee on-time completion of customer releases, perform account and/or financial analysis, provide guidance on credit lines, collect credit approvals, assist in credit reviews, provide Receivable reporting and perform review of specific payment modalities
* Co-operate with the Collections team in the Wroclaw Shared Service Centre when required
* Direct Return On Investment / Customer Profitability Analysis including partnering with cross-functional teams to run large customer pricing analysis including estimating Operating Profit and ROI of the deal
* Meetings with various business partners to provide financial updates (large customer trends for forecasting & planning), discuss business trends, and future direction of the business including strategic initiatives to drive revenue growth and optimize profitability
* Ensure incoming billing and receivable queries from customers are answered and resolved in a professional and timely manner
* Monitor team performance and ensure consistent and high quality service standard
* Manage customer escalation and complaints and take charge of resolution
* Work closely with other customer accounting teams cross functional teams to ensure proper handling of queries and complaints
* Prepare performance statistical reports and initiate actions for continuous improvement​
* Engage developing, updating and analyzing the Japan KO System by-channel P&L

## Qualifications for customer finance

* High proficiency required in use of Microsoft Excel
* In pursuit of a Bachelor’s Degree at an accredited university
* Must have a minimum GPA of 3.0 or higher after 30 credited hours
* Work with others in a Team / Office environment
* Advanced organizational skills and the ability to see the big picture, to drive delivery of results and plans through the various CEX finance teams
* Ability and foresight to drive continuous improvement of finance processes, driving efficiencies across the team