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# Example of Customer Engineering Job Description

Our growing company is searching for experienced candidates for the position of customer engineering. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for customer engineering

* Assists with evaluation of last mile technology and development of customer design standards
* Attention to quality and thoroughness in solution designs, cost analysis and all documentation
* Maintains strong relationships with peers at Ontera, its partners and carriers
* Builds trusted relationships with management and bargaining unit staff
* Supporting the identification, resolution and implementation of fixes on key product issues with Automotive OEM’s
* Initial data capture and Warranty claim information processing
* Site visitation and field investigation for potential product issues
* Supporting OEM account teams in finding resolutions to Customer issues
* Component failure assessment and processing
* Review of customer specifications

## Qualifications for customer engineering

* Minimum of 10 years design and construction experience in substation, transmission or power generation projects for the power generation / distribution / transmission industry
* Ability and willingness to travel up to 20% as required (may include international travel, and must comply with all relevant company travel and tax policies )
* Fluency in an object oriented language
* Experience with distributed systems fundamentals, stream processing, messaging semantics, or scheduling algorithms
* Experience with front-end Javascript
* Strong task, project management skills, including recording, statistical analysis and maintenance of data