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# Example of CRM Developer Job Description

Our company is growing rapidly and is hiring for a CRM developer. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for CRM developer

* Conduct internal security audit in the company, log the issues, evaluate the action plans from each domain/department and observe the progress of corrective actions to ensure data security and access control procedures
* Configure and support CRM system for company marketing & sales automation and contact management, and develop the interfaces to integrate CRM with other business sub-systems
* Develop test plans based on business requirements and design specifications, and other IT/business plans including data backup plan, disaster recovery plan and business contingency plan
* Lead the development / implementation of new modules/enhancement to SFDC, operating service standards, methodologies and frameworks to support on-going reporting, analysis
* Contribute towards integration projects – collect business requirements
* Review, advise/recommend and rollout new release functionalities
* Specialized projects – transition of existing IT processes into SFDC
* In-depth and extensive Troubleshooting in SFDC
* You will perform impact assessments (for example, for critical production issues) and contribute to Root Cause Analysis of issues and outline corrective actions
* You will collaborate and add value through participation in peer code reviews, provide comments and suggestions, work with cross functional teams to achieve goals

## Qualifications for CRM developer

* At least 3 years experience in Microsoft Dynamics CRM development
* At least 5 years experience in .Net Development
* Experience in Cloud based development – HANA Cloud Platform, HCI, Cloud Foundry would be a plus
* Knowledge or experience of working with Microsoft SharePoint
* Develops standards and reviews existing products for proper design and documentation
* Guides users in formulating requirements