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# Example of Core Operations Job Description

Our company is searching for experienced candidates for the position of core operations. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for core operations

* Review metric reporting prepared by team analysts for quality, accuracy and completeness
* Assist the Supervisor with coordinating Operational Support efforts including assisting with training, troubleshooting and coordination of group testing efforts
* Interface with GSCS leads to understand and refine business plans such that they align with the global GTI strategy
* Conceptualize the Core Banking user Forum which ensures transparency and stability with respect to meeting the increasing demand on the Finacle Core Banking application
* Reach out business heads from different locations to identify initiatives/success stories/best practices to present and adaptable to different locations
* Conduct periodic application usage survey to identify common concerns and take it forward for regional solution, business case approval and implementation
* Formulate task force comprising representatives from operations and business users for application documentation
* Conduct periodic user forum conference/meetings
* Identify opportunities to be standardized across locations, present to forum and receive agreement from stakeholders to proceed with regional proposal, business case approval and implementation
* Ensures that the demand management for innovations on Finacle are appropriately funnelled and adequately scrutinized for appropriate fitment with the business architecture in-order to maintain the stability of the environment

## Qualifications for core operations

* XenDesktop v5
* Experience with Attivio, GEMFIRE, Visual Basic
* Experience of delivering software to thousands of users
* Experience of front-line support
* Experience of software development
* Degree/Diploma in Computer Science, Telecommunications, Computer Network Engineering, or Electrical Engineering with eligibility for registration as a licensed professional engineer or equivalent industry certification