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# Example of Consultant, Delivery Job Description

Our growing company is hiring for a consultant, delivery. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for consultant, delivery

* Configuration, implementation, operation and optimisation of Cisco UC technologies
* To deliver the service into all environments
* To provide technical consultancy relating to any new product developments from the perspective of Managed Services and to ensure that new products fit in with the current environment
* To ensure that new products being implemented into the Managed Services environment can be easily and effectively managed in order to deliver a consistent level of service to customers
* Maintain ongoing program of continuous improvement
* To provide technical support for all new and existing Managed Services products and implement measures to maintain sufficient logging information to diagnose problems when they occur
* To investigate the root cause of technical issues and to assist in the management and resolution of these issues
* Develop automated actions (on events occurring) wherever possible to ensure rapid responses and reduce call outs
* Develop solutions to take proactive action rather than reacting when system events occur
* Maintain other system monitoring tools deployed for the purpose of network security, escalating issues or potential security issues to the relevant security personnel

## Qualifications for consultant, delivery

* Knowledge of and experience with SQL
* Benefit Modelling and Evaluations eg
* A team player who thinks and acts cross-functions
* Minimum of three (3) years of increased delivery and transformation responsibility in an IPT/Cisco UC environment
* BS in Business, Economics, Operations Management
* Ability to demonstrate initiative, ownership and work independently