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# Example of Cloud Project Manager Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of cloud project manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for cloud project manager

* Ensures smooth closure of projects upon completion, reviewing success criteria, deliverables, and acceptance with the stakeholders
* Manage software version upgrade projects, edge-to-edge, for implemented Cloud customers, leveraging a team of technical upgrade specialists and development resources, as needed
* Assist the Cloud Operations teams with initiatives related to procurement and growth of the Enterprise Software cloud platform
* Drive and document process improvement across all Cloud Operations engagements
* Project-manage programs developed to target and improve processes within the business specific to cloud sales, contracts, proposals, integration, pricing, implementation, development and support
* Drive Security and Cloud Architecture initiatives including, but not limited to, internal release management and forward-looking process development
* Facilitating both internal and customer facing meetings
* Represents SFCC Customer Support as the single point of contact for critical/strategic issues raised by customers and/or executives
* Addresses incoming escalations from executives, and engages appropriate resource/teams to resolve
* Ensures that global support, customer success, and account executives are aligned with action plan

## Qualifications for cloud project manager

* Provide feedback to all teams on the implementation performance of the Cloud Services network, security, servers and storage infrastructure
* Identify and request resources for the project and to ensure team members understand their roles and responsibilities
* Manage, monitor and ensure project stakeholders are adequately involved in the project planning, development, acceptance and implementation
* Ensure the project maintains the proper balance between Enterprise Technology and customer needs
* Microsoft Cloud product design
* Participate in the design and ensure sound design principles are applied to the product design, and appropriate cloud technology solutions are identified, designed and implemented