Downloaded from <https://www.velvetjobs.com/job-descriptions/cloud-operations>

# Example of Cloud Operations Job Description

Our company is looking for a cloud operations. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for cloud operations

* Analyze, research, track, and report system concerns, identify business impacts and make recommendations related to daily business operations within the cloud team
* Develop, refine and execute Standard Operating Procedures, workbooks, and Tactic, Techniques, and Procedures for repeatable
* Configure and manage security polices, compliance policies, and access controls to AWS resources
* Respond and resolve production incidents related to AWS resources operating systems running on EC2 instances
* Contribute to the success of building and maintaining a world-class infrastructure, with key objectives in the areas availability, capacity, scalability, performance and security management
* Collect, analyze and report on availability, capacity and performance metrics for infrastructure health
* Coordinate and Implement security strategies developed by the Security Office
* Ensure group compliance with all security controls and processes
* Flexible work schedule will be required at times
* Assist project and development teams with the preparation of releases for production

## Qualifications for cloud operations

* General computer knowledge is required
* Extensive experience in troubleshooting operating-system and application-level problems
* Solid understanding of basic network troubleshooting, with exposure to L2/L3 switches, server load balancers and routers
* Extensive experience working with incident ticketing systems
* Able to assimilate knowledge of new systems quickly, and be adaptable
* Superior verbal and written communications skills, including leading phone meetings related to mission-critical incident triage