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# Example of Client Technology Job Description

Our company is looking for a client technology. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for client technology

* Become in-person point of contact for Sales staff locally to the trading floors in Hong Kong and across Asia
* Must build very strong and tursted relationships with Senior Sales Management staff and Sales people
* Management of team acting as Primary contact for Client Services and system related issues from both the business and IT globally
* Primary contact for all system related sprint meetings and discussions working alongside the Client Services
* Partner with IT teams and other stakeholders to help structure the approach and own Client Services and On-Boarding road maps for all core systems
* Identify systems with identical functions and partner with IT teams to work on migration and decommission plans for redundant platforms
* Partner with IT teams as the primary Client Services person for all user based platforms which offer hands on development
* Provide regular feedback to Client Services management on future system related releases and changes
* Manage KPI's and reporting of on-going Client Services projects, ensuring global strategies are taken into consideration
* Working directly with Client Services teams to build and document requirements for new systems and enhancements to existing platforms

## Qualifications for client technology

* Some technical background across infrastructure technologies, network , voice
* Must be able to efficiently document process and procedures
* Teamwork – This position involves not only working well with others within one team but with many resolution groups globally
* Graduation or Diploma holder with all certificates in place
* 2 years minimum working experience supporting the financial industry
* Teamwork - The position is the one most visible to the end users for their technical support