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# Example of Client Tech Support Job Description

Our company is growing rapidly and is looking for a client tech support. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for client tech support

* Project work, including desktop deployments to refurbished floors
* Work on a support Rota
* Adherence to compliance, Technology Risk and procedural standards
* Decide on team matters holiday, expense, trainings, shifts
* Works under the direction of Sr
* Take incoming calls to fulfill servicing requests and provide technical assistance
* Build rapport and deepen client relationships by resolving issues on the first call
* Maintain an advanced knowledge of Treasury Management tools and services from both an end-user and technical perspective
* Present needs based product recommendations to deepen the banking relationship
* Stay abreast of all changes, developments and enhancements for all systems and products

## Qualifications for client tech support

* Client facing, ability to work in a collaborative team environment
* Shows initiative and a self-starter
* Comfortable multitasking and ability to learn new technologies
* Team players who are able to thrive in a fast paced trading environment
* Citrix platforms
* Microsoft platforms