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# Example of Client Services Consultant Job Description

Our growing company is searching for experienced candidates for the position of client services consultant. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for client services consultant

* Integrate the new Managed Services Provider – Customer Times – into the BSS RUN prcesses
* Modify Divisional processes for pre-existing support to fit the BSS RUN processes
* Adapt / report on performance metrics in the BSS RUN format
* Building business relations with key retailer Clients
* Ongoing cooperation with retailer chains and its proactive expansion incl
* Support and consultancy in the area of data usage in the most effective way
* Preparation and presentation of sales analyses incl
* Being familiar with FMCG area and its trends
* Will and readiness to cooperate with challenging external Clients
* Highly developed interpersonal and business networking skills

## Qualifications for client services consultant

* Basic administration experience in Microsoft SQL and/or Oracle
* Knowledge of Cognos Business Intelligence, Power BI, and/or QlikView desirable
* Experience with VMS Technology, Fieldglass a plus
* One to two years’ experience in similar or related field
* Current knowledge of IBM features and configuration tools
* Gaming or casino experience is preferred