Downloaded from <https://www.velvetjobs.com/job-descriptions/cisco-voice-engineer>

# Example of Cisco Voice Engineer Job Description

Our growing company is looking to fill the role of cisco voice engineer. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for cisco voice engineer

* Ensures all required operational and support documents are current and up-to-date
* Work continuously on improving relevant systems, applications, and infrastructure, and processes
* Maintain a current understanding of emerging technologies and trends in cloud service and other datacenter technologies
* Responsible for Design, Planning, Development, Implementation, Optimization and Support of the Network Arch Core/Distribution/Access, Routing/Switching, WAN/WADS/WFAS, IOS/CFG Standardization, MPLS/IP-VPN/DMVPN, VoIP/QoS, IP Telephony/Unified Messaging/Voice Mail, WiFi, Radius/802.1x, Content Delivery, Global Load Balancing, Remote Access/VPN, Extranet/DMZ, IPS/IDS/FW Application Intelligence, Video Conferencing
* Establish standards, policies, configuration guidelines and procedures for operation of Network / Security Systems Infrastructure
* Build and maintain partnerships with Cisco and other key vendors on accelerating product evaluation, product design, proof of concepts, and implementation strategy with hand-off into sustaining handled by ITG operations
* Manage Performance tuning and Capacity Planning of production systems
* Project management of key Network Infrastructure programs
* Advocate and articulate Cisco Voice Solutions and Strategy by providing in depth and high level technical and business interface with customer case
* Participate / Key contributor on Infrastructure RFI/RFP

## Qualifications for cisco voice engineer

* Unity Connection and Voicemail experience
* CER and Paging systems experienced
* All resumes must be written in English
* Interviews will be conducted in English
* Expert knowledge of enterprise multi-cluster design, integrating CUCM, Unity Connections, SME
* Knowledge of Cisco Video and Conferencing solutions – Telepresence, TMS, Webex