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# Example of Change Management Lead Job Description

Our innovative and growing company is hiring for a change management lead. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for change management lead

* Implement cross-tower and internal impact communications strategy including a consistent process for communicating Vendor changes, outages and impacts
* Ensures the implementation and the operational efficiency of the process is tracked through operational team reviews and managed by the Change and Release Managers across the organization
* Responsible for leading the Change Management efforts on large business unit projects
* Manages the relationships and interfaces with the project team and the leadership team of the impacted business units
* Provides the Change Management strategy and deliverables in an integrated model
* Lead the development and execution of change management plans for key ITS projects and initiatives, including management guidance and support of multi-year programs up to $10m in total cost
* Collaborate with project managers and senior executives on plans and activities to integrate and drive change management activities and support project implementation
* Identify potential risks, anticipated points of resistance, and develop specific plans to mitigate or address the concerns, using diplomacy to influence and inform key executives of potential challenges
* Establish relationships with the business clients to understand their business needs and initiatives and ensure change programs effectively address them
* Serve as an active, visible, and credible sponsor of change management activities throughout the organization and at all levels

## Qualifications for change management lead

* Ability to exert strong influence across organizations
* Ability to lead and motivate team members to deliver superior results and continuously improve processes
* 3 years of experience in Change Management or large ERP implementations
* Multinational working environment is a major plus
* Manage an OCM process that includes soliciting and incorporating healthcare clinical stakeholder input to evoke organizational change to include clinical IT systems
* Understand information technology and technical concepts that affect clinical environments such as an electronic health record (EHR)