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# Example of Care Manager, Care Manager Job Description

Our innovative and growing company is looking for a care manager, care manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for care manager, care manager

* Record utilization management decisions in FlexCare and /or Health Plan Electronic systems according Beacon Standard Operating Procedures
* Provides coaching and education to members, and their families, related to health care conditions including medication, treatment adherence, appropriate use of emergency room, and navigation of the health care system
* Participate in clinical rounds to promote integrated case discussions and solution-focused outcomes
* Attends all mandatory company or department meetings
* Reports to each scheduled shift and commences work and perform essential job function at the start of each scheduled shift
* Completes comprehensive assessment of the medical, behavioral health and psychosocial needs of identified members, in order to establish, and implement, culturally competent care management plans to address identified needs
* Completes face-to-face visits with members and their families within inpatient settings and/or their homes, as needed
* Creates patient-centered and culturally competent Individualized Care Plan (ICP) to include problem identification, goal setting, interventions and expected outcomes
* Provides health coaching and education to members related to health care conditions and treatment plans with a focus on medication and treatment adherence, appropriate use of emergency room, and navigation of the health care system
* Participates in clinical rounds to promote integrated case discussions and solution-focused outcomes

## Qualifications for care manager, care manager

* 3 years experience coordinating referrals and intake services with patients with at-risk populations who also struggle with substance use/addiction, mental health, and complex chronic health conditions
* Graduate of an accredited School of Nursing, Minimum Required
* Bachelors Degree of Science in Nursing, Required for Care Manager
* 2-3 years acute care hospital setting, Minimum Required
* Strong verbal and written communication and facilitation skills, Minimum Required
* Strong assessment skills, time management skills, critical thinking skills, Minimum Required