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# Example of Business Technology Job Description

Our innovative and growing company is looking to fill the role of business technology. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for business technology

* Providing training on technology products and ownership of client training collateral
* A tertiary qualification in technology, business or accounting relevant project management qualifications
* Relevant experience and/or a bachelors degree or the international equivalent, in an IT or business related area
* Able to deliver against tight deadlines
* Able to work within a fast paced environment
* Willing to learn through sharing of information, knowledge and expertise
* Confident, self-motivated and capable of managing multiple priorities
* Interacting with stakeholders in GT including
* An understanding of accounting principles for example cost vs
* Able to communicate across all levels within a large organisation

## Qualifications for business technology

* CBAP or CCBA designation
* 3-5 Years Technology Business Analyst experience
* Experience of TDCT Credit Cards business and applications is an asset
* Strong technical knowledge related to contact center technologies (Phone Switch, Interaction Center, CMS) and contact center call routing methodologies (Vectors, VDNs)
* Basic familiarity with query tools
* Working knowledge of external/industry activities within the area of expertise, including regulatory requirements and areas of focus and plans