Downloaded from <https://www.velvetjobs.com/job-descriptions/broadband-technician>

# Example of Broadband Technician Job Description

Our innovative and growing company is looking to fill the role of broadband technician. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for broadband technician

* Identify and resolve root cause related to hardware, connectivity and networks
* Ensure full functionality of new and existing hardware devices
* Establish and maintain communications with customers, vendors, and internal team
* Assist with and track possible vendor upgrades available
* Be able to organize and prioritize daily work activities with minimal supervision
* Meet deadlines and multitask effectively
* Provides Tier II support for Baseband, equipment configurations, Troubleshooting and IAVM updates
* VMware ESX 6.X environments
* Multiple Spanning Tree Protocol (MST)
* Microsoft Windows Operating Systems (Windows 2012 Enterprise Server), and CISCO Command Line

## Qualifications for broadband technician

* DoD 8570.01-M IT Level IT-II (IAW AR 25-2)
* IA Certification Category & Level IAT-II (IAW DoD 8570.01-M)
* Computing Environment Certification (CE) Security+ CE at date of hire
* CISCO Certified Network Associate (CCNA) Routing & Switching (Course 200-125 CCNA or Course 100-105 ICND 1 and Course 200-105 INCD 2) within 6 months of hire
* CPR Certification within 6 months of hire date
* Advanced SATCOM Courses GVF 510, 520, 521, 522,532, Host, 503i Edition 2