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# Example of Associate Systems Engineer Job Description

Our growing company is searching for experienced candidates for the position of associate systems engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for associate systems engineer

* Assists with customer engagement
* Participates in in-house customer training sessions
* This position defines the overall storage solution for the customer and makes presentations on all aspects of company products and services
* Articulates characteristics of the customer’s current environment
* Understands the competition
* Understands and articulates third-party and/or Channel’s role to create and position total solution
* Seeks counsel from other sales engineers, leaders, or cross-functional technical groups to ensure consistent approach/application
* Perform short circuit calculations, overcurrent coordination, load flow, and arc flash analyses under the direction of a Senior Power Systems Engineer
* Create detailed and accurate customer reports with clear and concise conclusions and recommendations under the direction of a Senior Power Systems Engineer
* May travel to customer’s site to collect data, make measurements, label equipment, or discuss report conclusions and recommendations

## Qualifications for associate systems engineer

* Must have excellent troubleshooting skills, problem solving skills and attention to detail
* In depth knowledge of ServiceNow, Salesforce and JIRA is highly desirable
* 2+ years working in an IT support role
* Strong computer hardware knowledge
* Experience with server virtualisation (Vmware, Xen or Kvm)
* NAS and/or SAN storage systems