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# Example of Applications Support Job Description

Our company is looking for an applications support. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for applications support

* Support the Applications Support and Development Manager
* Deliver identifiable business benefits from the existing applications
* Provides support for Jenzabar EX through SQL database programming/reporting/administration
* Implements new technologies and gathers technical requirements to support reporting requests, process redesigns and application configuration/customizations
* Provides support of NolijWeb and aids in the setup of new documents, workflows and other features
* Represent the university in interactions with users, vendors and its community
* Attend IT meetings with staff members
* Work as a team to problem solve and plan initiatives
* Perform deployment, installation, configuration, troubleshooting, maintenance and support of production and non-production environments
* Address user questions/concerns in a consistent manner

## Qualifications for applications support

* Should have worked in delivery manager capacity for few years
* Minimum 3+ years working in an Production Management Roles
* Five years information technology operations experience
* Bachelor’s degree in Information Technology or related degree with 10+ years of relevant professional experience
* Must have experience supporting the Software Life Cycle Development in an enterprise environment
* Must have experience supporting an IT roadmap that is forward thinking and sets the groundwork for reducing maintenance costs while meeting or exceeding business objectives