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# Example of Applications Support Manager Job Description

Our company is growing rapidly and is looking to fill the role of applications support manager. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for applications support manager

* Developing and designing BI applications using Tableau, SSRS, and/or Cognos
* Operational accountability for all applications deployed
* Work as part of a global application environment for global apps such as Oracle
* Alignment with the Service Transition process for new applications coming into the team
* Ownership of support contracts and managed service agreements for applications
* Minimizes our exposure and risk on regarding applications through roadmaps and retirement process
* Align applications with GIS strategy where possible for application deployment
* Be the subject matter expert for the subscriber reporting process and the systems that support the process
* Manage the system enhancement projects for multiple systems including the coordination and documentation of business requirements
* Serve as the primary contact for technical vendors, IT, business partners, and system users

## Qualifications for applications support manager

* Five or more years applications development experience with at least three years management experience
* Strong database and SQL skills along with the knowledge of the principles, practices and techniques used in information technology design and development
* Ability to articulate ideas to both technical and non-technical individuals
* Ability to quickly learn new technologies as they become prevalent and widely implemented including decision making, time management and task prioritization
* This position can be located in any major metropolitan area
* Key contact internally and externally