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# Example of Applications Support Engineer Job Description

Our company is searching for experienced candidates for the position of applications support engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for applications support engineer

* Providing technical support to customers and to account managers
* Interpreting specifications and selecting equipment to meet customer requirements
* Preparing product quotations and bids for large Pump and Valve equipment packages
* Ongoing communication with customers and suppliers
* Providing technical support and expertise for outside sales force and customers
* Preparing sales and product presentations or proposals for clients
* Develop an understanding of the Flow Control customers and EPCs, of the applications and of the products/materials used
* Provide Applications Engineering support on capital projects and brownfield inquiries/opportunities
* Support aftermarket sales through field/site visits to understand how our equipment operates and wears, and to work with the technology centres to develop product/material improvements in line with customer expectations
* Learn and share inter-company best practices

## Qualifications for applications support engineer

* A basic understanding of what ZigBee is
* Knowledge of contactless card platforms and formats
* Possession of a valid passport
* Qualification and willingness to travel without restrictions both domestically and abroad
* Bachelor’s Degree in Computer Science or associated discipline and 2 years related experience
* Working knowledge of operating systems (Windows, Linux), and distributed application architectures (network, web, app, middleware, batch, database)