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# Example of Applications Support Engineer Job Description

Our growing company is looking to fill the role of applications support engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for applications support engineer

* Provide approvals on major project deliverables including functional and non-functional requirements, architecture reviews, testing strategies and deferred defects
* Conduct post mortem on project and release quality and PTO effectiveness in terms of production stability measurements with focus on P1 incidents
* You will be expected to be able to communicate clearly, both written and verbally, with end users, consultants, developers
* Maintain documentations for all business intelligence processes
* Work 8h/day Monday-Friday
* On-call activities at every 5-6 weeks (out of hours support whenever issues occur on the environment)
* Provide technical expertise to other colleagues from different team
* Provides technical support for new product launches and new service introductions, supporting existing legacy fleet of drill bit and reamer products in the GOM
* This can involve duties such as lunch and learns, customer visits, well recaps, pre-well analysis, post-well analysis, bit record collection, inventory analysis, bit/reamer selections, dull analysis, new design testing and analysis, case histories, performance summary reports, industry SPE papers, technical conferences, root cause analysis, and general customer inquiries
* May plan and manage rental and saleable fleet/assets and be responsible for adequate distribution and allocation of resources/assets to perform job duties

## Qualifications for applications support engineer

* Strong SMTP knowledge
* Active Directory – Windows 2003 / 2008R2 / 2012R2 (Advantages)
* Configuring, securing and troubleshooting email transport related technologies (DNS, SMTP, RPC, POP3)
* Mail Hygiene
* Bachelor degree in relevant science or engineering discipline
* Must be highly motivated and have strong problem solving ability