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# Example of Application Support Job Description

Our company is growing rapidly and is looking for an application support. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for application support

* Develop strong relationships with other service personnel ensuring that issues are addressed in the most expedient and effective manner and that users are kept updated at all times
* Develop clear and accurate documentation to reflect up to date representation of the environment
* User queries/BSC
* Monitor Application Performance and Maintaining System Up Time
* Detect and Diagnose Code Related Issue
* Arranging with a Distributed team to Tackle Multi-Platform Issue
* Troubleshooting Customer Reported Software Bugs from External Support Team
* Continual Service Improvement activities
* Install and configure server software, necessary proxies, mirrors and other peripheral software
* Document application topologies, support functions

## Qualifications for application support

* MQ and Database/sql knowledge
* Experience supporting SQL Server Database applications
* Experience supporting applications developed with .NET/SQL Server 2005 Application Server
* Experience in .NET development, encompassing analysis, design and development of business applications using C#, ASP.NET, ADO.Net and Entity Frame Work, HTML, XML, JavaScript, AJAX and JQuery and versioning tools (eg
* Ability to manage and prioritize multiple issues
* Familiarity working with geographically dispersed teams