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# Example of Application Support Analyst Job Description

Our growing company is searching for experienced candidates for the position of application support analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for application support analyst

* Prioritizes and manage tasks and resolve day-to-day application issues and client requests
* Participate in 24x7 support coverage to cover any shift
* Participates in application change and deployment activities
* Respond to and analyse user’s production-related queries with others ITEC teams when required
* Manage communications with Japanese exchanges and vendors, including screening of information released by the exchanges when necessary
* Perform other tasks as defined by ITEC/PRD management
* Participate to testing and release of new programs when required
* Promote ideas for system enhancement and initiate proposals for system stability
* Estimates the risks and opportunities in our day to day job, take initiatives to reduce the risks and improve our efficiency
* Coordinate with business the requirements for new job sites, and any changes or demobilizations to current locations

## Qualifications for application support analyst

* Possess a range of IT experience with previous application support responsibilities
* Strong time management skills to facilitate working on multiple tasks
* Possess a degree in computer science, systems analysis or a related study, or have equivalent experience
* Candidate should be willing to do shifting work schedule, to compensate for the time difference between India and Australia (Sydney)
* Candidate should be willing to do on-call responsibility (which is required outside of business hours including weekends)
* Candidate should be willing to do off business hours coverage (including weekends), where required to help out with the change deployments