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# Example of Application Specialist Job Description

Our innovative and growing company is hiring for an application specialist. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for application specialist

* Customer support – To handle customer complaints and inquiries in collaboration with local sales and service personnel
* Product training in Agilent Pathology Solutions – to attend and to conduct training of partners (in Dako Academy – Denmark)
* Attendance to congresses and meetings
* Attendance to the sales meetings
* Control and monitor job flows using MIS, DFWorks, PI Enterprise Manager, and PI Output Manager, and InSite systems
* Perform requirement gathering and business analyst tasks for eCOA collection, reporting and data transfer
* Provide guidance to the client on the most suitable solution, ensuring that all recommendations are achievable within the scope of the product
* Participate in the sales program and work closely with sales to assure the sales force to meet sales budget
* Actively participate the medical Show/Seminar/Exhibition
* Define and drive application service rule

## Qualifications for application specialist

* Swiss Nationality or C, B, G permit
* ME / BE Comp Sc
* 2+ years Interior Design experience
* Knowledge Centre
* Outlook – contact management features
* Understanding of latest concepts in terms of infrastructure, hardware, O/S, network, security, application layers