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# Example of Application Specialist Job Description

Our company is growing rapidly and is looking for an application specialist. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for application specialist

* Adaption of Agilent Pathology products to customer needs where agreed and approved by Sales, Application and the Customer
* Serve as principal point of contact for both external and internal customers with regard to application queries/issues
* Efficiently and appropriately escalate issues to Tier 2 support team when warranted
* Provide client input to Product Managers, Business Analysts and Programmers in regards to product features and enhancements
* Configure, compile, refine and maintain JIRA dashboards and reporting
* Assist in diagnosing errors and breakdowns in the development pipeline and perform technical support as needed
* Understand needs and create custom workflows
* Assist with the online review of graduate applications to the College of Engineering
* Read and evaluate a specified number of applications weekly, as determined by the supervisor
* Effectively communicate the merits of applications

## Qualifications for application specialist

* 1+ year of experience with OO (C# or Java), plus at least 1 year with C#
* Good balance of technical knowledge and business acumen preferred
* Organization, good judgment, communication skills, analytical skills, excellent written and verbal communication, and decision making skills preferred
* Preferably Passionate about technology
* Customer Help-Desk experience preferred
* Master is required with major in Medical (Pathology) or Life sciences background preferred