Downloaded from <https://www.velvetjobs.com/job-descriptions/application-production-support>

# Example of Application Production Support Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of application production support. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for application production support

* Effectively communicate from technical team direction to senior management presentations with an adaptive style for gaining the engagement, cooperation and commitment of others
* Establishing the JPMC culture with employees new to the firm
* Developing the Production Management work ethos
* Displaying financial industry behaviors representative of JPMC
* Heavily engaged in the recruitment and build out of staff
* Developing and maintaining relationships with Production Management teams located worldwide in the follow the sun support model
* Fostering the next generation of local leaders of JPMC
* Act as a technical point of contact for end users regarding application issues or inquiries
* Responsible for the set-up, promotion, and administration of applications, systems, components, programs, reports and/or processes from development and/or QA to Production environment
* Review handover document from the Solutions Development Team and access the technical risk of incorporating a given solution into the internal production environment and communicate the findings to management and/or project/work teams to ensure quality, completeness, and adherence to our technology standards

## Qualifications for application production support

* Working to resolve problems and incidents to enable the operation to continue to run and deliver service effectively by eradicating recurrences with the minimum disruption to the business
* Knowledge on Currency Trading, Compliance and Management
* Ability to understand data integration
* Ability to handle complexity of interfaces
* Must have 5 years’ experience delivering production support services
* Bachelor’s Degree in Engineering or MCA from a reputable college