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# Example of Application Expert Job Description

Our innovative and growing company is hiring for an application expert. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for application expert

* Support audits for the infrastructure •Strong adherence to IT controls, like change/incident/user access management
* Represent RPA on the Applications & Technology forums
* Manage internal users’ (operation, sales) requests and incidents flows by gathering the information from the different communication channels (trading floor live interaction
* Gain / extend knowledge on Primes Services (MARK/PRM) business chains in order to participate to support those chains
* In this role you will be the expert Dairy enzymes applications, in relation to sugar reduction
* You are the technical expert that can support Sales, R&D and Business (internal) through f.e
* Furthermore you contribute to the innovation process based upon customer and industry insights in combination with your technical expertise
* You are continually assisting the development of existing and new applications in Dairy enzymes
* You support marketing in promoting new and existing products and applications with new and existing clients, by providing technical knowledge and analysis
* You are externally orientated and keen to develop new applications in Dairy enzymes in line with customer requirements

## Qualifications for application expert

* Any hands-on experience with CRM design/transformation on Salesforce platform is preferred
* Experienced in working with a diverse team of both internal and external professionals
* Dedication to provide support to the Business timely, efficiently and professionally
* Innovation with quick work around solutions, while also working on developing optimized permanent solutions
* Diligence in managing documentation requirements
* Knowledge of Release, Deployment & Smoke Testing requirements