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# Example of Appliance Repair Technician Job Description

Our growing company is looking for an appliance repair technician. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for appliance repair technician

* Masterfully repair washer and dryers, gas and electric stoves, microwave ovens and dishwashers in customers’ homes
* Disassemble equipment and repair defective components using hand tools
* Learn and apply the details of the Appliance+ and other Connected Home product, how to gain an understanding of the customer's technology, and how to offer and sell protection/tech support solutions to customers to meet their needs
* Bring sales experience to consistently sell the Appliance+ and other Connected Home products and Serve, Solve, and Sell on every customer interaction
* Ensure that all repairs meet or exceed quality standards
* Complete all required technician training and proactively seek to remain a knowledgeable expert in the repair industry
* Comfortable using personal vehicle with travel to and from the Forward Stocking Location (up to 60 miles each way) and using company vehicle to travel to several customers’ locations throughout a designated region
* Utilize Company provided handheld device to update work order status in a timely manner
* Accurately track working hours, including lunch breaks
* Consistently deliver a superior customer experience

## Qualifications for appliance repair technician

* Experience diagnosing and repairing major appliances
* Have and maintain a valid state driver's license, EPA, State Department and Technician college’s license
* Have CFC Certification or be willing to get within a reasonable time
* Self-directed and solid team player
* Have verifiable, stable work history
* Ability to deescalate situations and rebuild customer confidence in our products