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# Example of Analyst, Production Support Job Description

Our innovative and growing company is hiring for an analyst, production support. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for analyst, production support

* Serving as a Release Manager for software deployments to production
* Application/Data Integration Support
* Data Analysis/Stewardship
* Review, enhance and improve current support processes and procedures as needed
* Act as the primary liaison between the development team, operations and business management to identify critical measures and define data requirements for a consistent and accurate reporting infrastructure
* Analyze existing business processes in conjunction with the reporting needs of various business users and management to develop reporting models, frameworks, and strategies
* Installs, updates, and maintains vendor software used by the Production Support team
* Serves as the subject matter expert for scripts and tools used by the Production Support team
* Creates and manages a Test and QA environment for testing new software components or versions prior to a production release
* Uses Linux and Windows scripting languages, or other appropriate programing languages, to automate manual processes where possible and feasible

## Qualifications for analyst, production support

* Minimum 5 year experience in a mainframe MVS operating environment – TSO, JCL, ISPF, SDSF, INSYNC, REXX, CA7
* Minimum 5 year experience with Base SAS (PC and Mainframe environment)
* This role involves extensive face-to-face, telephone and email interaction with the business (External users, Traders and Salespeople) and business support staff, Business Management, Middle Office, Back Office and Compliance
* Knowledge of networking (TCP/IP, Firewall rules) and UNIX\WINDOWS servers and infrastructure environment
* 4 years’ experience with .Net, Domino (Lotus Notes), XML, Java, and Cognos Reporting
* Understanding of all Information Security and Physical Security Applications