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# Example of Analyst, Application Support Job Description

Our company is growing rapidly and is looking for an analyst, application support. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for analyst, application support

* Eagerness to learn enough about whatever tools & tricks are needed to get the job done
* Develop and implement IT setup and configuration plan in timely manner
* Coordinate with 3rd party vendors to set up all IT at respective sites cancellation at the end of the jobs
* Implement all configurations and costs associated with job site setups in coordination with the project teams
* Work with MyShop coordinators to ensure all software and hardware gets procured in a timely and correct fashion
* Provide single point of contact for APAC professionals to escalate any PC or network problems with respective vendors
* Maintain and update the construction group regional intranet site
* Clearing/Settlement
* Troubleshoot and resolve workflow discrepancies
* Make critical decisions in the areas of analysis and problems solving

## Qualifications for analyst, application support

* Minimum of three + years in a production support management role within Financial Services Industry
* Experience with Wall Street in respects to both technical and functional aspects (Level 2) or all of Murex, Wall Street and ION applications (Level 1)
* Hands-on experience in data analysis SQL and MXML
* Good knowledge of FX, Credit and Interest Rate derivatives
* Experience working on distributed platforms (UNIX/Linux)
* Knowledge of Linux Server and database architecture including proficiency in writing/executing MySQL queries