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# Example of Analyst, Application Support Job Description

Our innovative and growing company is looking for an analyst, application support. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for analyst, application support

* Support the delivery of IT projects, both through the implementation and post live support, ensuring consistency of delivery
* Submit Change requests for non-routine activities, implementations and work that may potentially produce and outage
* Coordinate the entire process of onboarding a new application with all impacted groups
* Test software for functionality and compatibility
* Establish relationships with business user departments, maintaining regular communication
* Maintain application vendor relationships
* Coordinate application procurement process, ensuring vendor compliance with non-disclosure agreements
* Stay abreast of licensing and pricing agreements
* Ensure application compliance to regulatory requirements
* Day to day support of the application platform

## Qualifications for analyst, application support

* Experience working with service delivery, environment preparation, and release testing
* Ability to timely execute tasks in low to moderately complexity and perform under management guidance and supervision
* Experience in participating in resolving client applications issues
* Sound knowledge of application support principles
* Basic knowledge of technical environment and applications supported within team
* Basic understanding of businesses supported