Downloaded from <https://www.velvetjobs.com/job-descriptions/alarm-technician>

# Example of Alarm Technician Job Description

Our innovative and growing company is looking for an alarm technician. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for alarm technician

* Use personal computers and software applications including DOS and Windows
* Possess working knowledge of Local Area Network (LAN) configuration and operation
* Use a mobile device (laptop) to view the history of a system and troubleshoot problems
* Use a mobile device to track service tickets, hours worked and record actions taken to solve the problems
* Train users as required on how to operate their security system
* Prepare service ticket reports in order to obtain the customer’s signature
* Hold a valid driver's license and maintain an acceptable driving record
* Ensure assigned vehicle is maintained in accordance with required standards
* Participate in training and information sessions given by the company and suppliers
* Perform any other duties inherent to the position and/or upon request of the immediate supervisor

## Qualifications for alarm technician

* Must have Five (5) or more years installing, servicing, and maintaining DNA Fusion access control
* Must be able to obtain a SWC driver’s license
* Must be proficient with the following
* Must be proficient with the following test equipment
* Proficient and safe utilization of tools related to their technical field and assigned work group
* Must be able to perform service/installation of access control, intrusion alarm, closed circuit television systems, and other various security related systems