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# Example of Air Export Job Description

Our company is growing rapidly and is hiring for an air export. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for air export

* Communicating with clients, US and overseas colleagues, various transportation vendors, including airlines, warehouses, and trucking companies
* Ensures compliance with all operational procedures and regulations
* Scheduled and monitors handling of incoming and outgoing consolidations and or shipments, and disposition of consolidations
* PostFlight performance oversight
* Carrier CPK analytics – This new position will also need to be someone who has a high level of analytical capability in order to help review CPK trends to support local carrier negotiations with data
* Routing & Optimization – In addition to CPK analytics, this position will also have the requirement to review our routing optimization data in order to effectively impact volume steering + consolidation potential (volume paid/usage of free weight) on a regular basis
* Ensure follow up with airlines to ensure consolidations fly as booked
* Assists gateway supervisor in distribution of work
* Follow up with feeder stations to ensure timeliness of delivery and compliance with regulations
* Acts as gateway subject matter expert and trains employees on gateways procedures

## Qualifications for air export

* Stays informed on shipment and exception status for allocated customers
* Proactively informs customer on shipment status and exceptions
* Acts as first contact point for customer claims for notification and reception of claims and respective
* CIFFA DG Certification an asset
* Min 2 years Export air freight customer service role preferred
* University degree or equivalent in Air Transport Management