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# Example of Advisor, Service Delivery Job Description

Our growing company is hiring for an advisor, service delivery. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for advisor, service delivery

* Regularly communicates status of project and all applicable customer issues to the project owner
* Responsible for undertaking daily operational duties, in a diverse, multi-skilled operational team
* Required 8+ years’ experience as a Datacenter engineer in a large single site or multiple site Enterprise IT or managed services organization
* Perform daily integrity and availability checks of all hardware resources and critical system services
* Practical hands-on expert experience with VxblockTM technologies
* Perform systems/software administration, backup/recovery monitoring, problem resolution, and change & incident management
* Investigate and troubleshoot current and potential environmental impacting issues
* Co-ordinate, manage and apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities
* Design and plan interventions that facilitate organization changes
* Conducts complex forensic employee investigations by identifying the issues and parties involved and providing a thorough and accurate investigative report with appropriate recommendation(s) for corrective action that mitigates significant liability to the company

## Qualifications for advisor, service delivery

* Approximately 8 plus years of experience in Global Mobility specifically with individual US expatriate tax
* 2+ years’ experience with Cisco networking, Security strongly and Cisco UCS desired
* 4+ years or more of IT Service Management, data center, server, and storage management, virtualization, Citrix, networking, systems management, and/or project management are recommended
* Solid knowledge on any backup and restore skills
* Backup software integration with most commonly used applications in industry
* Should have knowledge on ticketing tool like ServiceNow