

Windows Support Cover Letter

7849 Otis Island Cruickshankland, DE 96534-3997

Dear Justice Kuhn,

Please consider me for the windows support opportunity. I am including my resume that lists my qualifications and experience.

In the previous role, I was responsible for second level of support to resolve more complex problems involving infrastructure and client technology components, including but not limited to: client hardware/software, printers and network components.

Please consider my experience and qualifications for this position:

- Install, configure, patch and maintain appropriate technologies servers databases network storage
- Desktop and Application management experience will be very helpful in this role
- Keep customer environment documentation up-to-date
- Define, Design, Implement, and Support complex AWS environments
- Provide a strategic plan for Fanatical Support for AWS Enterprise customers on a 30-60-90 day 6-12 month interval
- Work alongside a Technical Account Manager (TAM) and help grow the account
- Project manage multiple projects for multiple Enterprise customers (w/ the assistance of a TAM), including all migrations
- Stay organized and provide weekly/monthly summaries to senior leadership

I really appreciate you taking the time to review my application for the position of windows support.

Sincerely,

Lennon Leuschke