

Windows Support Cover Letter

49702 Emma FortWilkinsonfort, CA 30711

Dear Marion Romaguera,

In response to your job posting for windows support, I am including this letter and my resume for your review.

Previously, I was responsible for 3rd level technical support for store retail infrastructure components including back office hardware, software, network (wired & wireless), mobile devices and POS systems.

Please consider my qualifications and experience:

- Self-starter that works well in a team environment
- Understanding of Information Technology departments and responsibilities
- Install standard computer hardware, operating systems, applications, and updates and patches following standard configuration and security rules
- May require occasional after hours to support
- ServiceNow Alerting/Monitoring
- BMC RemedySearch Jobs US
- Strong troubleshooting skills with Windows OS, Intel based desktop/laptops & thermal/laser printers
- Application support experience with SharePoint and Project is preferred

Thank you for taking your time to review my application.

Sincerely,

Dylan Hilll