

Video Manager Cover Letter

60994 Bartoletti Drive Barneyville, AZ 54521-1581

Dear Hayden Langosh,

I would like to submit my application for the video manager opening. Please accept this letter and the attached resume.

In my previous role, I was responsible for support for football and basketball broadcasts produced by the APSU Mass Communications Department.

Please consider my qualifications and experience:

- Extensive experience of contact centre operational leadership experience
- Extensive experience within a customer service environment, including telephony, digital or multi-channel structured organisations
- Experience and knowledge of customer service metrics and scorecards and drivers
- Experience in managing in a matrix environment and influencing solutions across a complex business/structure
- Experience uploading video assets to the web
- Proficiency in MS Excel, Outlook, Word, SharePoint and web-based applications
- Adobe Premiere and related editing software knowledge preferred
- Audio/video technically competent

Thank you for taking your time to review my application.

Sincerely,

Dakota Streich