

Unified Communications Engineer Cover Letter

906 Jamar Village Joannport, VT 39673

Dear Dylan Rutherford,

Please consider me for the unified communications engineer opportunity. I am including my resume that lists my qualifications and experience.

In the previous role, I was responsible for technical guidance regarding technology and proposed upgrades to equipment and conducts technical feasibility studies to benefit Abbott.

Please consider my experience and qualifications for this position:

- Experience with supporting and troubleshooting Conferencing Systems (Video, Web, Audio)
- Excellent working knowledge of Microsoft communication and companion products
- Has a well-developed documentation and project management skill set
- Voice/Video/Telephony certification
- Proficiency with troubleshooting AV/VC problems that flow through load balancers such as BigIP F5, CheckPoint firewalls and Cisco networking equipment
- Drive projects and be a representative for the global AV/VC team for local support
- SIP, H.323, Telephony Routing Translations skills
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Thank you for your time and consideration.

Sincerely,

Marion Kuphal