

# Unified Communications Engineer Cover Letter

6660 Grant Junctions Predovicstad, SC 36770-0415

**Dear Gray Nitzsche,**

I submit this application to express my sincere interest in the unified communications engineer position.

In the previous role, I was responsible for call center client, Fax Over IP, basic phone system or video training as needed.

Please consider my experience and qualifications for this position:

- Microsoft Lync / Skype for Business (any version)
- Understanding voice gateways, session boarder controllers
- Able to explain Lync server ports and protocols
- Understand SIP protocol and be able to analyze and explain SIP traces
- Avaya Certified Implementation Specialist (ACIS), Avaya Certified Solutions Specialist (ACSS), or higher level Avaya certification
- Avaya Certifications Implementation Specialist (ACIS) preferred
- Experience with End user training preferred
- Working knowledge and experience with design and support of telecommunications infrastructure and its associated software, including VoIP, SIP, call accounting software, voice mail, IVR, IM and stand-alone video and integrated conferencing

**Thank you in advance for reviewing my candidacy for this position.**

Sincerely,

Emery Altenwerth